

# Wraparound Milwaukee / REACH / Project O'YEAH Financial Fact Sheet



# What is Wraparound Milwaukee?

Wraparound Milwaukee (which includes REACH and Project O'YEAH) is a Medicaid supported Special Managed Care Program. Wraparound is a system of coordinated mental health care and supportive services designed for children and young adults with serious emotional and mental health needs. Wraparound Milwaukee has provided services to youth and families since 1994 and became a special managed care program in 1996.

### What Does Wraparound Milwaukee Provide as a Managed Care Program?

Wraparound Milwaukee and its network of providers arrange for and/or provide mental health, AODA (Alcohol or Other Drug Abuse services), Care Coordination and other supportive services to its enrollees such as:

- Mental Health Outpatient Therapy
- Intensive In-Home Therapy
- Interpretive services for mental health needs
- Psychological Evaluations

- Outpatient AODA Services
- Mental Health Medication Management
- Inpatient Psychiatric Mental Health Care
- Crisis Services

## What if I have Private Insurance?

If you are currently covered by **private insurance**, your existing insurance carrier <u>will continue</u> to provide the same level of coverage (medical, dental, mental health, prescription) that you have now.

#### How will Medical/Physical and Dental services be covered?

If you do not have private insurance, these services will be covered through straight T19. If the **enrollee** has coverage through Title 19 (whether through an HMO or straight T19) the **enrollee** will switch to straight T19 or maintain straight T19 for medical/physical health care and dental care during the duration of the enrollment in Wraparound. Not all medical and dental care providers accept straight Title 19 insurance, so you may need to switch to new medical providers / dentists during enrollment. You can contact your physician's or dentist's office to see if they accept straight T19 for payment.

I have read and received a	copy of this document.		
Enrollee	Date Signed	Parent/Guardian	Date Signed

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#### What about Transportation and Prescription Drugs?

While you are in the Wraparound Milwaukee Special Managed Care Program, your prescription drugs and transportation to medical and Medicaid-covered mental health services are covered under straight T19 (not Wraparound Milwaukee). Providers must bill these services directly to Wisconsin Medicaid / Forward Health.

If transportation is needed for a <u>non-Medicaid service</u>, the Care Coordinator / Transition Coordinator will work with you and/or your family to arrange for this transportation. Enrollees and families can refer transportation and medication providers to the Wraparound Finance Office at (414) 257-7597 if providers have any questions about coverage for this service.

If you have private insurance and need transportation assistance please contact your Care Coordinator.

## What about Mental Health Medication Management?

If your child/you are in the regular Wraparound program or Project O'YEAH, your Care Coordinator / Transition Coordinator will arrange for medication management to be provided by one of the psychiatrists in the Wraparound Provider Network.

For youth in REACH, medication management will be provided by one of the Wraparound Medication Clinic psychiatrists. Exceptions may be made in special circumstances such as if your child is currently seeing a bilingual psychiatrist, etc. Appointments can be made by calling the Wraparound Medication Clinic at 257-7610. As your child nears disenrollment from REACH, your psychiatrist and your Care Coordinator will work to transition your child to a community provider for any ongoing medication needs.

If you have private insurance your mental health medication management needs should be covered under your private insurance carrier.

#### What Kind of Insurance Card Will I Have?

If you do not have private insurance, you will receive a white plastic ID card called the FORWARD HEALTH card which is the permanent ID for enrollees in the Wisconsin Medicaid and Badger Care Programs. When going to a provider for any service, it is important to have the card with you so the provider can verify eligibility for Medicaid covered medical (through Straight T19) and mental health (through Wraparound) services.

# Who Can I Contact if I Have any Questions?

If you have any questions now or in the future about your coverage through the Wraparound Milwaukee HMO, contact:

Wraparound Milwaukee Finance Coordinator 9201 Watertown Plank Road Milwaukee, WI 53226 (414) 257-7597